

## Compliance Assistance Success Stories

### Small Businesses

Each year, the Office of Compliance Assistance and Pollution Prevention (OCAPP) in the Division of Environmental and Financial Assistance (DEFA) helps thousands of businesses with their environmental compliance needs. OCAPP is a free, confidential resource for Ohio businesses that need help with EPA regulations, conducting more than 200 site visits annually to help with permit applications and other EPA-related records. These success stories are examples of how Ohio EPA's compliance assistance services help businesses meet EPA requirements, reduce potential liability and save money through more environmentally friendly practices. For more information about OCAPP's services, visit [epa.ohio.gov/ocapp/assst.aspx](http://epa.ohio.gov/ocapp/assst.aspx) or contact our toll-free hotline at (800) 329-7518.

#### Concrete Batch Plant

A concrete batch plant contacted OCAPP for assistance after receiving notification that they needed an air permit. OCAPP staff visited the facility and gathered the necessary information to help the company complete their air permit application. During the visit, the owner indicated that they were going to replace and install equipment at two of their other locations. OCAPP helped the company complete additional air permit applications, resolving their outstanding issue and addressing permitting for its other locations.

#### Air Emission Reporting

OCAPP worked with a facility to complete air permit-related reports. OCAPP helped the company develop a more efficient tracking process that automatically generated the required 12-month rolling summation, monthly and annual reports. OCAPP's assistance helped address a potential compliance issue and positioned the company to maintain better compliance through a new tracking system.

#### Ceramics Manufacturing Facility

A specialty ceramics manufacturing facility contacted OCAPP for assistance after receiving notification that several emission units were not covered under the facility's existing air permit. OCAPP worked collaboratively with Division of Air Pollution Control staff and the company to determine which units needed air permits and which were exempt from permitting. OCAPP also helped the company revise its storm water permit. With OCAPP's assistance, the facility consolidated and modified their remaining air permits and simplify environmental reporting and recordkeeping requirements.

#### Plastics/Resin Injection Molding Facility

A plastics/resin injection molding facility requested assistance from OCAPP to determine whether it was generating a hazardous waste. Upon review of the facility operations and information, OCAPP helped the facility demonstrate that their waste streams had been properly evaluated.



#### Compliance Assistance Services

OCAPP provides free and confidential assistance to help businesses comply with Ohio's environmental requirements. These services include:

- a toll-free compliance assistance hotline (800) 329-7518 staffed with environmental specialists 8-5 Monday through Friday;
- personal assistance completing and understanding Ohio EPA forms and permit applications;
- easy-to-understand industry-specific compliance information;
- a quarterly newsletter and monthly email update with information about the latest regulations, publications and training events;
- workshops and webinars; and
- on-site compliance assessments to help identify and maintain environmental compliance requirements.

# Compliance Assistance Success Stories: Small Businesses

## Wood Products Manufacturing Facility

A wood products manufacturing facility requested OCAPP's assistance to determine if their dust collection system required an air permit. OCAPP helped the company complete calculations to demonstrate that the units qualified for an air permit exemption.

## Conveyor System Manufacturing Facility

A conveyor system manufacturing facility requested OCAPP's assistance to identify more environmentally-friendly coatings and clean-up products. OCAPP also helped the company complete calculations and apply for an air permit for a spray booth.

## Plastics Manufacturer

OCAPP helped a plastics manufacturing facility complete a wastewater discharge permit application, correct errors in the previous permit and identify redundant monitoring. OCAPP also helped the company identify improvements to standard operating procedures and recordkeeping. OCAPP's assistance helped the company identify and troubleshoot issues before they turned into environmental compliance problems.